



## **Radyr & Morganstown Community Council Cyngor Cymuned Radur a Threforgan**

The Old Church Rooms  
Park Road  
Radyr  
Cardiff CF15 8DF

12 June 2020

Mark Drakeford MS  
First Minister of Wales

Dear Mark

### **Radyr & Morganstown Community Council: Survey of mobile phone signal strength, 2019**

In June 2019 we launched an online survey, to find out what our residents think about the mobile phone signal strength across Radyr and Morganstown.

We received over 200 responses - which painted a fairly consistent picture. The survey showed that, in general, signal strength across Radyr and Morganstown can often be described as 'poor or terrible'. 87% of responses agreed, or strongly agreed, with the statement that: *The signal strength in Radyr and Morganstown needs to be improved.*

Other responses showed that: 68% of respondents find the phone signal to be poor or terrible on Station Road; 77% consider the signal strength to be poor or terrible where they live - and 50% consider Radyr Station to have poor or terrible signal strength.

It seems clear, therefore, that the residents of Radyr and Morganstown are poorly served as far as mobile phone signal strength is concerned - and that there is much room for improvement.

We discussed our survey with Ofcom's office in Wales. Following that meeting, we now wish to request that:

- you support our view that Radyr and Morganstown should be designated as a partial not-spot
- a review is carried out to examine the impact of planning laws in Wales on the installation of new masts and antennae. We understand from Ofcom that our planning laws make it more difficult to install these, compared with other parts of the UK.

In the meantime, I understand that new 5G masts are to be installed at several locations throughout Cardiff (but none near Radyr and Morganstown). Any information about the impact these may have on signal strength here (including for those without 5G phones) would be much appreciated.

I enclose a copy of our survey report.

I look forward to hearing from you.

Best wishes

A handwritten signature in black ink, appearing to be 'Huw Jones', with a wavy line extending to the right.

Huw Jones  
Chair  
Radyr and Morganstown Community Council